



Noe Valley
 3910 24th Street
 San Francisco, CA 94114
 415-401-8338

Rockridge
 5817 College Avenue
 Oakland, CA 94518
 510-428-2681

Blackhawk
 3480 Blackhawk Plaza
 Danville, CA 94506
 925-718-4530

Boise
 814 W. Idaho Street
 Boise, ID 83702
 208-338-5263

See Jane Run Warehouse
 2145 Keith St.
 San Francisco, CA 94124
 415-839-9393

Greetings from the staff at See Jane Run

See Jane Run launched in 2000 in San Francisco, California to provide women of all ages, sizes and fitness levels with shoes, apparel, events and training. We currently operate an online business and four retail locations. We are dedicated to providing the right gear and information for women who wish to lead an active lifestyle. The online team is here to help you with any questions you may have regarding shoe types, bra variations, and apparel.

We appreciate your support and feedback as we strive to provide the same superior customers service as we do in our stores. Be sure to join us on Facebook and Twitter for the latest news, special offers, events and more.

As a reminder we have included our return policy below.

Items being returned that have not been washed or worn and have a receipt will receive a complete refund via the original method of payment if returned in the time specified below. We will also exchange these items free of additional shipping costs. Items that do not have a manufacturers defect, or that have been either washed or worn will receive only a See Jane Run Credit at See Jane Run's discretion. Please do not destroy product packaging as you will be subject to a 20% restocking fee (i.e. don't put shipping labels on shoe boxes)

1. Defective Merchandise can be returned within 60 days of purchase with proof of purchase. Items determined to be defective will receive full refund via original form of payment or exchanged for the same item (depending on availability) at See Jane Run's discretion.
2. Full-Priced Items received after 60 days will qualify for an exchange or See Jane Run Credit even if there is proof of purchase. **No returns after 90 days. No exceptions.**
3. Sale Items will receive a full refund if received within 30 days of the ship Web Order ship date. Refunds will be made in the form of the original payment or exchanged for the same item (depending on availability) at See Jane Run's discretion. Returned sale items received after 30 days qualify for an exchange or See Jane Run Credit even if there is proof of purchase. Note: sale items are limited and may no longer be available for exchange. **No sale item returns after 60 days. No exceptions.**
4. Swimwear and swim accessories may be returned or exchanged as long as they are unopened, tags attached and/or hygiene liner in place.
5. There are NO returns on wetsuits. Wetsuits are final sales. Note: Vendors will often repair wetsuit at customers cost. See Jane Run is not responsible for covering the cost of shipping or repair.

*** For your convenience you may also visit one of our retail store locations to process your returns or exchange. ***

RETURN FORM

Name: _____ Phone: _____

Card Type: Visa MasterCard AMEX Discover

Credit Card: _____ Exp: _____ / _____

<p>Send returns to: See Jane Run – 2145 Keith St, San Francisco, CA 94124 Tel: 1-888-606-4394 or 1-415-839-9393 Email: Orders@SeeJaneRun.com</p>	<p style="text-align: center;">Return Code</p> <p>1-Defective 2-Too small 3-Too big 4-Color issue 5-Fit issue 6-Other</p>
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RETURNING ITEMS: Exchange Credit

Item Name	Style Code	Size Color	QTY	Cost	Return Code

EXCHANGE ITEMS:

Item Name	Style Code	Size Color	QTY	Cost	Return Code

A refund should show up on your credit card statement within 10 business days. Note: Paypal funds will be returned to Paypal account, and you will need to manually move them back into your checking account.

AS ALWAYS THANK YOU FOR SHOPPING SEE JANE RUN!

WEB ORDER NUMBER: _____

See Jane Run is not responsible for covering the cost of return shipping